



Financial, LLC

### **Open Enrollment**

Presented by: Kristen Burke



### **Open Enrollment Contact**



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### **Disclaimer**

This presentation is a summary and explanation of your benefits.

Please refer to your group benefit contract and benefit booklet for the complete terms, conditions, and exclusions of the group benefit program.

If there are any discrepancies between the information presented in the following slides and the Benefit Contracts, Summary of Benefits and Coverage, and/or Benefit Summaries, the Benefit Contracts, Summary of Benefits and Coverage, and/or Benefit Summaries shall prevail.



### Today's Agenda

 Explanation of Longbridge Financials' benefits package to help you make a well-educated decision.

• Plan Year: September 1, 2024 – August 31, 2025

 Provide resources to help you become an educated consumer of your benefits and the costs associated with your health care.

List key dates for your election period

Enrollment Election Period: July 22nd - August 2nd

How to make and/or change elections

Answer any questions you may have





### **2024-2025 Group Insurance Benefits**



Cigna - Medical







# Medical



### **Comparison of Medical Insurance**

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Coverage	Cigna Hybrid	Cigna \$2500 HDHP (HSA)	Cigna \$5,000 HDHP (HSA)				
Deductible & Out of Pocket Max							
Deductible Single/Family	\$1,000 single / \$3,000 family (embedded)	\$2,500 single / \$5,000 family (aggregate)	\$5,000 single / \$10,000 family (embedded)				
Co-Insurance	0%	20%	0%				
Out of Pocket Maximum	\$2,500 single / \$5,000 family (embedded)	\$4,500 single / \$9,000 family (aggregate)	\$6,000 single / \$12,000 family (embedded)				
Preventative Services							
<ul> <li>Adult Physicals</li> <li>OB/GYN</li> <li>Cancer Screenings</li> <li>Immunizations</li> <li>Well Child Visits</li> </ul>	COVERED IN FULL						
Office Visits							
Primary Care Physician / Specialist	\$25/ \$40	Covered at 80%, subject to deductible	Covered at 100%, subject to deductible				
Urgent Care	\$75	Covered at 80%, subject to deductible	Covered at 100%, subject to deductible				
Telemedicine	\$25	Covered at 80%, subject to deductible	Covered at 100%, subject to deductible				
Emergency Room	\$100	Covered at 80%, subject to deductible	Covered at 100%, subject to deductible				
Inpatient & Outpatient Services							
Inpatient Hospitalization	Covered at 100%, subject to deductible	Covered at 80%, subject to deductible	Covered at 100%, subject to deductible				
Outpatient Surgical	Covered at 100%, subject to deductible	Covered at 80%, subject to deductible	Covered at 100%, subject to deductible				
Prescription Drug Coverage							
Rx Deductible	None	Subject to Deductible (except Preventive Rx)	Subject to Deductible (except Preventive Rx)				
Generic	\$10	\$10	\$10				
Brand	\$35	\$35	\$35				
Non-Formulary	\$70	\$60	\$60				

### **Preventive Rx**

Preventive medications are used to keep certain conditions from developing or from coming back.

Certain preventive medications are available at no cost-share to you.

Health care reform under the Patient Protection and Affordable Care Act (PPACA) requires plans to cover certain preventive medications and products at 100% or no cost-share (\$0), to you.

#### What are some examples of Preventive Rx medications?

- Aspirin Products (available to women who are at least 12 weeks pregnant and at high risk for pre-eclampsia)
- Barrier Contraception
- Breast Cancer Prevention
- Folic Acid Supplementation
- Bowel Prep Products for Colorectal Cancer Screenings
- Cholesterol Related medications
- Hormonal Contraception
- Smoking Cessation medications
- Human Immunodeficiency Virus (HIV) Infection Pre-Exposure Prevention
- Implantation Contraception
- Vaccines
- Pediatric Multivitamins

\*Please check the Preventive Rx medications list for a detailed listing of medications included at \$0 cost share to you (even if you're on a HDHP and haven't met your deductible yet)



### **Health Savings Account (HSA)**

#### Who is Eligible?

To set-up an HSA and contribute funds, you must be covered by a qualified high deductible health plan (HDHP).

#### **Contributing To an HSA**

You have ownership over your own account. You, your employer or a family member may contribute money to the HSA (either lump sum payment or through payroll deductions). Funds roll-over year to year.

#### What is an HSA Account?

An HSA allows you to pay for current and future qualified medical expenses on a tax-favored basis. HSA contributions do not expire and can be invested and used as a retirement/brokerage tool.

#### HSAs offer triple tax savings



Pre-tax payroll contributions



Income tax-free payments for qualified medical expenses



Income tax-free growth from interest or any investment earnings



### IRS Annual Health Savings Account (HSA) Contribution Limits

YEAR	INDIVIDUAL	FAMILY	CATCH-UP Contributions (Age 55+)
2024	\$4,150	\$8,300	\$1,000
2025	\$4,300	\$8,550	\$1,000

### **Qualified Medical Expenses**

The money in the account can be used to pay for "qualified medical expenses" for yourself, your spouse, or your tax qualified dependent children (even if spouse and children are not covered by your High Deductible Health Plan)

- Deductible
- Co-Pays and Coinsurance
- Dental
- Eye Care
- Over-the-counter medications

Any amounts used for other purposes (not qualified) are taxable as income and subject to an additional 20% tax penalty (until age 65, death or disability)

\*Please note: Once you sign up for Medicare (even Medicare Part A), you no longer can make HSA contributions. Any HSA funds you have in your account, you can use. You just cannot make any future contributions.



### Flexible Spending Account (FSA)

#### **General Purpose Health Care FSA**

May contribute up to \$3,200 per year Can rollover up to \$570 annually

#### **Dependent Care FSA**

Dependent Care max is \$5,000 per year

\*Plan Year: 9/1/2024 – 8/31/2025





Sign in to your account at **optumfinancial.com** or use our mobile app to:

- · Check your balance
- Submit a claim
- Monitor payments
- Receive messages
- Submit receipts



### **How To Be A Better Healthcare Consumer**



**TELEMEDICINE** 



**RX MAIL ORDER** 



**MOBILE APP** 



**CHILD HEALTH** PLUS (CHIP)



**CHARITY CARE** 



# Telemedicine

#### Why use Telemedicine?

- If your primary care doctor is not available
- Instead of going to the ER or an Urgent Care (for a non-emergency issue)
- Prescription refills (cannot be used for controlled substance / medications)
- If traveling and in need of medical care (Only available in U.S.A)
- Available 24 / 7 / 365



#### Minor Medical Virtual Care (Adults & Children)

- Acne
- Allergies
- Asthma/Bronchitis
- Cold & Flu
- Constipation
- Diarrhea
- Earaches
- Fever
- Headaches
- Infections
- Insect Bites

- Nausea
- Pink Eye
- Rashes
- Respiratory Infections
- Shingles
- Sinus Infections
- Skin Infections
- Sore Throats
- Urinary Tract Infections (UTI)



### **Behavioral Health**

Behavioral health is about more than just mental health; it includes addiction issues, anger management, coping with grief, dealing with stress and other challenges. It's an important part of your overall well-being — because how you feel matters, and caring support from behavioral health providers is part of your plan.



#### Virtual behavioral care

Licensed counselors and psychiatrists can diagnose, treat and prescribe most medications for nonemergency behavioral health conditions, such as:

- Addictions
- Bipolar disorders
- Child/Adolescent issues
- Depression
- Eating disorders
- Grief/Loss
- Life changes
- Men's issues
- Panic disorders
- Parenting issues

- Postpartum depression
- Relationship and marriage issues
- Stress
- Trauma/PTSD
- > Women's issues

#### Connect with virtual care your way.

- > Contact your in-network provider or counselor
- Talk to an MDLIVE medical provider on demand on myClgna.com
- Schedule an appointment with an MDLIVE provider or licensed therapist on myClgna.com
- > Call MDLIVE 24/7 at 888.726.3171

To connect with an MDLIVE virtual provider, visit myCigna.com and click on the "Talk to a doctor" callout.

To locate an Evernorth Behavioral Health provider, visit myCigna.com, go to "Find Care & Costs" and enter "Virtual counselor" under "Doctor by Type," or call the number on the back of your Cigna ID card 24/7.



# Rx Weight Mgmt

To help support your health and well-being, your plan now covers prescription weight management medications.

### Considering trying this type of medication? Talk with your doctor about your options.

- Prescription weight management medications may need approval from Cigna Healthcare<sup>SM</sup> before they can be covered.<sup>1</sup> If you decide to try one, your doctor's office may have to send us information to review to see if you meet coverage requirements.
- Log in to the myCigna® App² or myCigna.com® and use the Price a Medication tool to see how much your medication costs before you get to the pharmacy counter – or, even before you leave your doctor's office.<sup>3</sup>

#### Covered medications

Adipex-P®

benzphetamine

Contrave®

diethylpropion/diethylpropion ER

Imcivree<sup>TM 4</sup>

Lomaira™

Orlistat

phendimetrazine/phendimetrazine ER

phentermine

Qsymia®

Saxenda®

Wegovy®

Xenical®

Zepbound<sup>TM</sup>





# **Rx Home Delivery**

### Consider using Express Scripts® Pharmacy.<sup>2</sup> They help make things easy by putting everything at your fingertips.

Home delivery is a convenient option when you're taking a medication on a regular basis. With just a few simple clicks of your mobile phone, tablet or computer, your important medications will be on their way to your door (or location of your choice). To learn more, go to Cigna.com/homedelivery. To get started using home delivery, log into the myCigna App or myCigna.com. Click on the Prescriptions tab and select My Medications from the dropdown menu. Then click the button next to your medication name to move your prescription(s) electronically.

- Easily order, manage, track, and pay for your medications on your phone or online
- Standard shipping at no extra cost<sup>7</sup>
- > Fill up to a 90-day supply at one time
- Helpful pharmacists available 24/7
- Automatic refills or refill reminders so you don't miss a dose
- Flexible payment options if you need help paying for your medications



#### 90-Day Fills



Ask your doctor for a 90-day prescription with refills





Have the office send your prescription electronically to Express Scripts Home Delivery<sup>2</sup> or an approved in-network retail pharmacy



Get a convenient 90-day (or 3-month) supply of your medication



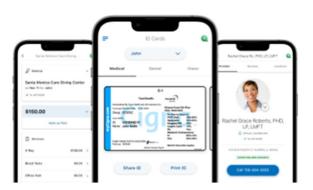
# Cigna App

The Cigna app puts your plan at your fingertips.

When you're out and about, you can do everything from managing your plan to getting convenient care. Just download the app to:

- Find nearby care options in your network
- Estimate costs
- Video chat with a doctor 24/7
- View and share your health plan ID card
- · See your claim details and view progress toward your deductible









# Cigna Healthy Rewards



#### Start saving today with Cigna Healthy Rewards®\*

Just use your Cigna ID wallet card when you pay and let the savings begin.

Get discounts on the health products and programs you use every day for:

- Nutritional Meal Delivery Service
- > Fitness Memberships and Devices\*\*
- Vision Care, Lasik Surgery, Hearing Aids
- Alternative medicine
- Yoga Products and Virtual Workouts\*\*

Real brands. Real discounts. Real easy.

Log into **myCigna.com** and navigate to Healthy Rewards Discount Program or call **800.870.3470**.



For Cigna customers who don't have access to **myCigna.com** and want an Active&Fit Direct™ gym membership:

- Call 800.870.3470; and
- Press 3 to be transferred to a customer service agent.



### **Child Health Plus**



\$78,888 per year = \$60 per child



\$120,000 per year = \$60 per child

To see if you qualify, visit:

www.nystateofhealth.ny.gov (New York State)

www.healthcare.gov (Federal)



# **Charity Care**



\$59,160 per year = 20% savings



\$90,000 per year = 20% savings

\*Hospital social worker will help determine qualifications

\*Based on 2023 Annual Income Limits



# **Employee Assistance Program (EAP)**



Employees and eligible family members (spouses and dependents), can meet face-to-face with a counselor, financial planner or attorney for expert, confidential information and guidance.

- Your household is eligible for a total of five (5) sessions per calendar year, plus an additional five (5) with a covered disability claim, and no cost to you.
  - Confidential counseling
    - Stress, anxiety, and depression
    - Grief and loss
    - Substance abuse
    - Marital issues
  - Financial Information & Resources
    - Getting out of debt
    - Tax questions
    - Retirement planning
    - Estate planning
  - Legal Support
    - Divorce and family law
    - Debt & bankruptcy
    - Landlord/tenant issues
    - \*Need representation? A guidance consultant will refer you to a qualified attorney in your area for a free 30-minute consultation. Any legal fees afterward reduced by 25%

#### **Access Anytime**

Call: 1-888-327-9573 TDD: 1-800-697-0353

Online: guidanceresources.com

Web ID: SYMETRA

When talking on the phone, mention Symetra as your employer sponsor.



Confidential support, information and resources for all of life's challenges. Copyright © 2020 ComPsych Corporation. All rights reserved. Symetra® is a registered service mark of Symetra Life Insurance Company.

### **EstateGuidance**

A will is one of the most important legal documents you can heave. It ensures that you'll control who gets your property, who will be your children's guardian, and who manages your estate when you die.

- EstateGuidance makes it easy to create a simple, customized, legally binding will by offering
  - Convenient online access to will documentation tools
  - Simple-to-follow instructions guiding you through the will generation process
  - Online support from licensed attorneys, if needed
  - The ability to make revisions at no cost

You can create a simple will for \$14.99, printing and mailing services are available for an additional fee.

\*Prices may be subject to change – contact ComPsych for additional information.

#### To get started:

- 1 Visit www.estateguidance.com
- 2 Enter your promotional code: SYMETRA
- 3 Choose any of the options in the drop-down menu.



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# **Next Steps**

Open Enrollment

Kick-Off:

July 16<sup>th</sup>, 2024

Election Period:

July 22nd –

August 2nd

Benefits Effective:
September 1, 2024

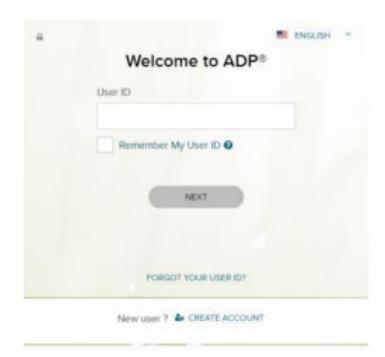


#### Slide 23

#### Correct dates are missing Majed Naser, 2024-07-02T14:59:43.853 MN0

# ADP Employee Self-Serve

Log in to your website: <a href="https://workforcenow.adp.com">https://workforcenow.adp.com</a>



Énter your User ID and password, and then click Sign In

**Note:** If this is your first time logging in, click **Sign Up.** If you are unsure of the registration code, please contact your HR Team.



#### ADP® Mobile Solutions

For today's workforce on the go, ADP Mobile Solutions places secure and convenient tools right in your hands for simple, anytime access across devices.

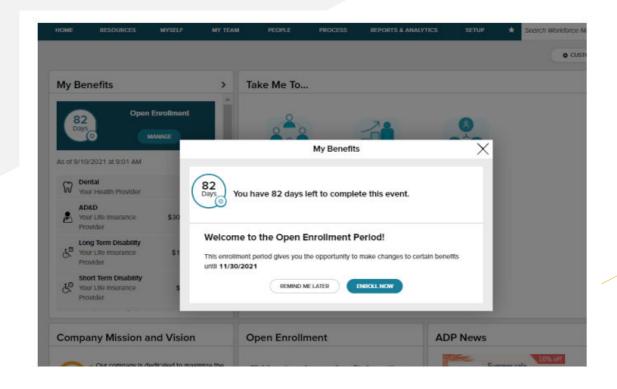


#### Download the Free Mobile App



# ADP Employee Self-Serve

Upon logging in, you will be presented with a pop-up showing important information about this Open Enrollment period. You can click Enroll Now or Remind Me Later. This pop-up is displayed each time you log in during the Open Enrollment period until you complete your selections.

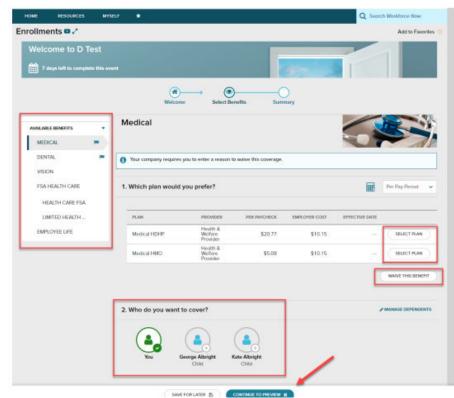


### ADP - Plan Selections

The left side of the screen will indicate the different plan types that are available to enroll in. When you are viewing the selected plan type, all enrollment options will be displayed on the screen.

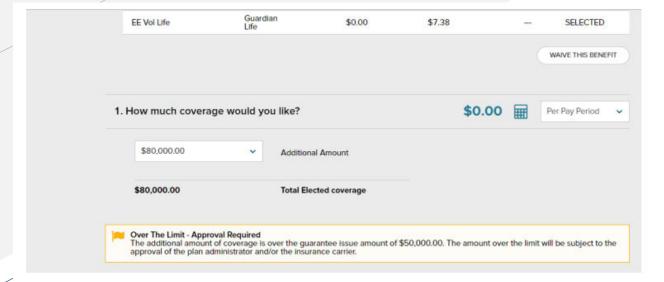
You may choose to click Select Plan for the desired enrollment or Waive This Benefit. If you choose to

waive a benefit, you may be required to select a waive reason.

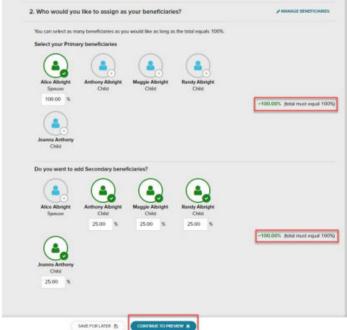


## ADP – Voluntary Life Insurance

If the amount selected if over the Guarantee Issue amount, approval will be required and you will be asked to collect an **Evidence of Insurability (EOI)** and submit it to your employer. Your HR team will send you an EOI following completion of the Open Enrollment period. Full election amount will not be approved until this document is received.



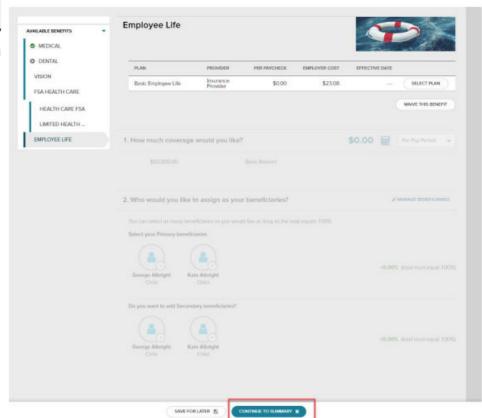
Next, select your beneficiaries



# ADP – Confirmation Summary

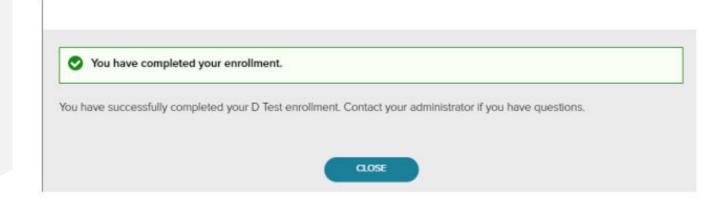
Continue through each step until all elections are complete and the Continue to Summary button is activated.

Review all your selections. When you have confirmed them, click **Submit Enrollment**. If you click **Save for later** instead, th enrollments will not be submitted to your HR team until you fully submit the enrollment



# ADP – Enrollment Complete

Please ensure you receive the confirmation note indicating your elections have been submitted.

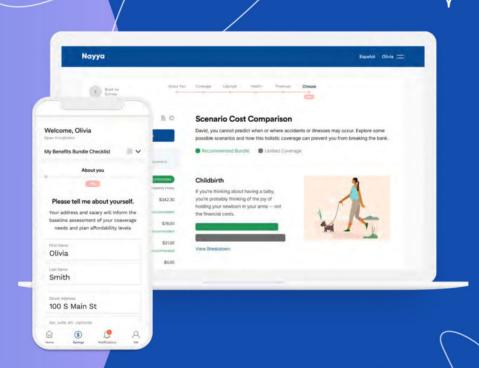


# Nayya - CHOOSE

### Nayya

# Selecting Your Benefits User Guide

Nayya Choose, our data-driven decision support platform, is designed to guide you through open enrollment with personalized insights so you can feel more confident in your benefits decisions.





# Nayya - CHOOSE



#### How does it work?

Nayya walks you through open enrollment with a quick, step-by-step assessment to determine the right level of coverage based on your unique needs. With Nayya, you can complete enrollment in less than 10 minutes!



#### We'll take care of the heavy lifting

Nayya provides a bundled recommendation that encompasses the full portfolio of your available benefits, including medical, dental, and vision, as well as 401(k) and HSA investment support, providing a holistic view of your coverage.





Thank You.

