

Direct access to 24/7 support if your identity is stolen

Identity theft is a rising concern and it can happen to anyone. That's where your Identity Theft Protection Program⁵ comes in.

It provides information to protect yourself and step-by-step coaching to help you confirm and resolve identity theft.

If you think your identity has been stolen

Just pick up the phone—24 hours a day, seven days a week—and call 1-877-823-5807 if you're in the U.S. or Canada, or (240) 330-1422 from anywhere else in the world.

An Identity Theft Expert will help you obtain a copy of your credit report from all three major credit-reporting agencies. All three agencies will also place a fraud alert on your records.

Once you receive your reports, your Identity Theft Expert will walk you through the documents to help determine if fraud or theft has occurred.

Who's eligible?

Once you're enrolled in a Symetra group life insurance plan, you, your spouse and your dependents under age 26 (regardless of student status) are eligible for all services provided by the Identity Theft Protection Program.

Identity thefts discovered prior to enrollment in a Symetra group insurance plan are not eligible for services.

Don't wait until theft occurs

There's no better time to deal with identity theft than before it happens. Get your Identity Theft Protection Kit by calling 1-877-823-5807 and mentioning the Symetra Identity Theft program. It covers the ins and outs of identity theft and provides advice on how to avoid it. And just in case your identity is stolen, the kit includes forms you'll need to help resolve the problem.

Here's the help you'll receive

- Lost wallet assistance⁶
- Credit information review⁷
- Three-bureau fraud alert placement assistance
- ID theft affidavit assistance
- Translation services while traveling
- Emergency cash advance while traveling (a repayment guarantee is needed)

Your Identity Theft Protection Program

Call anytime from anywhere. We're available 24/7 to assist you.

U.S. and Canada: **1-877-823-5807**

Anywhere else (collect or direct): **(240) 330-1422**

Tips to remember

- Carry only one or two credit cards.
- Bring only the identification that you'll actually need.
- Do not carry your Social Security card in your wallet.
- If your purse or wallet is stolen, immediately report it to the police.
- Notify your financial institution if your credit card is lost or stolen.

